

(F) *Septic tank wastes.* Septic tank wastes are accepted at the wastewater treatment plant. The cost of treatment shall be \$.04 per gallon of waste treated.

(G) *Grease pit cleanings.* Cleanings from grease pits, grease traps or chemical holding tanks from any industry, commercial establishment, school or other entity will not be accepted for treatment.

(H) *Right to refusal.* The city reserves the right, through the Wastewater Department Superintendent, to refuse any and all undesirable wastes that may tend to interfere with the biological process or place an undue solids load, grease or oil, or combustible material load, or otherwise cause damage to the wastewater treatment plant.

(Ord. -, passed - -11; Am. Ord. 2011-9, passed 11-29-11)

### **§ 51.193 PREPARATION, BILLING, AND COLLECTION; WHEN EFFECTIVE FOR SERVICES.**

(A) The rates and charges shall be prepared, billed, and collected by the city in the manner provided by law and ordinance.

(B) The rates and charges for all users shall be prepared and billed monthly.

(C) The rates and charges may be billed to the tenant or tenants occupying the properties served, unless otherwise requested in writing by the owner, but the billing shall in no way relieve the owner from the liability in the event payment is not made as herein required. The owners of properties served, which are occupied by a tenant or tenants, shall have the right to examine the collection records of the city, for the purpose of determining whether bills have been paid by a tenant or tenants, provided that the examination shall be made at the office at which the records are kept, and during the hours that the office is open for business.

(D) As is provided by statute, all rates and charges not paid when due are hereby declared to be delinquent and a penalty of 10% of the amount of the rates or charges shall thereupon attach thereto. The time at which the rates or charges shall be paid is now fixed at 15 days after the date of mailing of the bill.

(E) The rates and charges as set forth in this subchapter shall become effective on the first full billing period occurring after the adoption of this subchapter.

(Ord. -, passed - -11)

### **§ 51.194 DISCONNECTION FOR LATE PAYMENT.**

The city shall disconnect utility service in accord with the following policies:

(A) When it becomes necessary for the city to discontinue utility service to a customer for nonpayment of bills, service will be reinstated only after all bills for water, sewage, and garbage and

rubbish removal then due have been paid, and the penalty of 10% as set forth in § 51.193(D) has been made. It is the policy of the city to discontinue utility service to customers for reason of nonpayment of bills only after notice and a meaningful opportunity to be heard on disputed bills. The city's form for application for utility service and all bills shall contain, in addition to the title, address, room number, and telephone number of the official in charge of billing, clearly visible and easily readable provisions to the effect that:

(1) All bills are due and payable within 15 days after the date of mailing of the bill.

(2) Any customer disputing the correctness of his or her bill shall have a right to a hearing, at which time he or she may be represented in person and by counsel or any other person of his or her choosing, and may present, orally or in writing, his or her complaint and contentions to the city official in charge of utility billing. This official shall be authorized to order that the customer's service not be discontinued, and shall have the authority to make a final determination of the customer's complaint.

(3) Requests for delays or waiver of payment will not be entertained; only questions of proper and correct billing will be considered. In the absence of payment of the bill rendered or resort to the hearing procedure provided herein, service will be discontinued at the time specified.

(Ord. -, passed - -11)

### ***MISCELLANEOUS PROVISIONS***

#### **§ 51.205 SEVERABILITY.**

If any provision of this chapter is invalidated by any court of competent jurisdiction, the remaining provisions shall not be affected and shall continue in full force and effect.

(Ord. -, passed - -11)

#### **§ 51.206 SUPERSEDES.**

This chapter supersedes any ordinances and laws, or sections and provisions thereof, that conflict with this chapter. Any provision of an ordinance in contradiction to this chapter is hereby repealed.

(Ord. -, passed - -11)

#### **§ 51.207 OPERATION OF POTW.**

The city shall make and enforce such bylaws and regulations as may be deemed necessary for safe, economic and efficient management of the POTW.

(Ord. -, passed - -11)